

Domestic Assistance (Help at Home)



\$45/ph

- ☑ House Cleaning
- ☑ Window Cleaning
- ☑ Shopping
- ☑ Laundry and Ironing
- ☑ Home Maintenance & Modifications (\$47/ph)
- ☑ Gardening (\$47/ph)



Personal Assistance



\$47/ph

- ☑ Transport to appointments
- ☑ Showering and Dressing
- ☑ Grooming
- ☑ Toileting
- ☑ Meal Preparations
- ☑ Pick up prescriptions
- ☑ Respite



Nursing Assistance



\$47/ph

- ☑ Clinical assessments
- ☑ Medication prompting
- ☑ Care Planning
- ☑ Allied Health (external) providers)
- ☑ Aids and Equipment assessment and purchase



Social Outings and Activities



- ☑ Day trips
- ☑ Social Groups and Activities
- ☑ Community Visitor FREE service to eligible clients
- ☑ Carer support
- ☑ Bus trips

Managing Your Package



- **☑** Admin Costs:
 - ☑ Level 1/2: 22%
 - ☑ Level 3/4: 32%
- **☑** Set up Fee (one off):
- **☑** Exit FEE : \$350







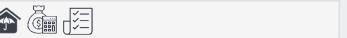
\$43/ph



Personalised Service



- ☑ Same staff everytime
- ☑ FREE nursing visits (check ups)
- ☑ FREE rescheduling of services
- ☑ No charge for scheduling a new service
- ✓ No charge for contacting us
- ☑ No surcharge on purchases





FREE



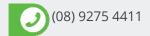
















"Being part of Umbrella means belonging to a fun and caring multicultural family."

Umbrella Home Care Package Fees Effective 1st March 2018

Hourly rates for services:			
	DOMESTIC ASSISTANCE*	PERSONAL CARE, RESPITE and MEDICATION PROMPT	SOCIAL SUPPORT **
Daytime (6am-6pm)	\$ 45.00	\$ 47.00	\$ 43.00
Evening (6pm-9pm)	\$ 60.50	\$ 66.00	\$ 55.00
Saturday	\$ 66.00	\$ 72.00	\$ 60.00
Sunday	\$ 88.00	\$ 96.00	\$ 80.00
Public Holidays (min 2 hrs)	\$121.00	\$132.00	\$110.00
Day Centre	\$80.00 excluding meals		
Overnight Respite	Level 1 & 2 - \$45.00 per hour Level 3 & 4 - \$50.00 per hour Minimum of 8 hours service		
Surcharge on purchases and subcontractors	10% per purchase or service		
Social Groups	\$80.00 per session excluding meal cost		
Mileage	Per Kilometre \$1.00		
Gardening and Home Maintenance	\$47 per hour		
Cancellation of service fee (less than 24 hours' notice given)	\$50.00		

Joining Umbrella is easy. Please, contact our friendly staff today!

