



Multi Award Winning Home Care Package Services

No hidden fees. That's not a promise. It's a fact.



Domestic Assistance (Help at Home)



- House Cleaning
- Window Cleaning
- Shopping
- Laundry and Ironing
- Home Maintenance & Modifications (\$47/ph)
- Gardening (\$47/ph)

\$45/ph



Personal Assistance



- Transport to appointments
- Showering and Dressing
- Grooming
- Toileting
- Meal Preparations
- Pick up prescriptions
- Respite

\$47/ph



Nursing Assistance



- Clinical assessments
- Medication prompting
- Care Planning
- Allied Health (external providers)
- Aids and Equipment assessment and purchase

\$47/ph



Social Outings and Activities



- Day trips
- Social Groups and Activities
- Community Visitor – **FREE service to eligible clients**
- Carer support
- Bus trips

\$43/ph



Managing Your Package



- Admin Costs:**
 - Level 1/2: 22%
 - Level 3/4: 32%
- Set up Fee (one off):**
 - Level 1/2: \$200
 - Level 3/4: \$450
- Exit FEE : \$350**

Set Fees




Personalised Service





- Same staff everytime
- FREE nursing visits (check ups)
- FREE rescheduling of services
- No charge for scheduling a new service
- No charge for contacting us
- No surcharge on purchases

FREE



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Do you need help after hours or on the weekend? Turn this page for more information about our weekend rates! Contact our friendly staff today!



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"Being part of Umbrella means belonging to a fun and caring multicultural family."

Umbrella Home Care Package Fees Effective 1st March 2018

Hourly rates for services:

	DOMESTIC ASSISTANCE*	PERSONAL CARE, RESPITE and MEDICATION PROMPT	SOCIAL SUPPORT **
Daytime (6am-6pm)	\$ 45.00	\$ 47.00	\$ 43.00
Evening (6pm-9pm)	\$ 60.50	\$ 66.00	\$ 55.00
Saturday	\$ 66.00	\$ 72.00	\$ 60.00
Sunday	\$ 88.00	\$ 96.00	\$ 80.00
Public Holidays (min 2 hrs)	\$121.00	\$132.00	\$110.00
Day Centre	\$80.00 excluding meals		
Overnight Respite	Level 1 & 2 - \$45.00 per hour Level 3 & 4 - \$50.00 per hour Minimum of 8 hours service		
Surcharge on purchases and subcontractors	10% per purchase or service		
Social Groups	\$80.00 per session excluding meal cost		
Mileage	Per Kilometre \$1.00		
Gardening and Home Maintenance	\$47 per hour		
Cancellation of service fee (less than 24 hours' notice given)	\$50.00		

Joining Umbrella is easy. Please, contact our friendly staff today!