

Our Services



At Home Care

At Home

Domestic assistance, cleaning, shopping, transport, social support, gardening, respite, personal care, showering, medication prompt, and much more...



Day Centre

Activities & Outings

This program provides an opportunity for people to get together, at a fixed location on a regular basis.



Social Clubs & Activities

Activities & Outings

Small social gatherings, Transport to senior clubs, Men's shed, Internet Café, Weekend and afterhours programs.



Excursions

Activities & Outings

People have the opportunity to go out to concerts, longer bus trips, and special events such as expos and fairs.



Health & Fitness

Activities & Outings

These stimulating, innovative and fun programs provide modified, low-impact movements and easy-to-follow rhythm for older adults who love a healthy, active lifestyle.



Carer's Group

Activities & Outings

This program provides carers with social and emotional support from other carers and a well-deserved break.

Who are we?

In 2000, a group of dedicated people from multicultural backgrounds had a dream. They wanted to create an independent, community based organisation to look after their people. They wanted to be inclusive of all communities and to have everyone under one *umbrella*.



Today, Umbrella Inc. , a not for profit, community based organisation, provides services to more than 500 seniors from 52 different countries in the Perth metropolitan area and Peel region.



We offer over 20 various innovative and culturally appropriate aged care services under one umbrella of quality, value and personalised care.



Umbrella

Multicultural Community Care



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Australia



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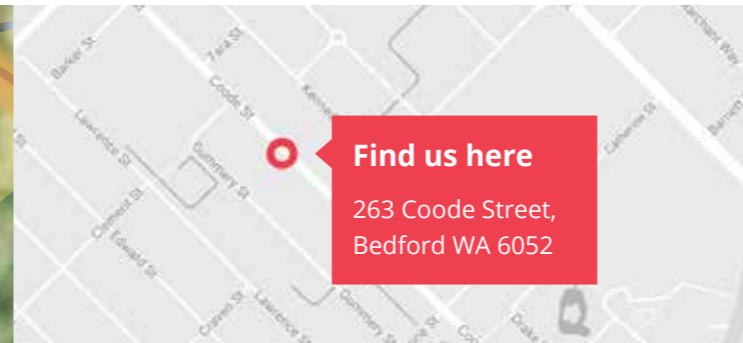
Website

www.umbrellacommunitycare.com.au



Like us on Facebook

www.facebook.com/umbrellamulticultural/



Find us here

263 Coode Street,
Bedford WA 6052



Welcome to Umbrella

Award Winning Aged Care Provider
Leader in Diverse Aged Care

*Being part of Umbrella means to belong
to a fun and caring multicultural family.*



Australian Government
Department of Health



home and community care
A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED



Umbrella

Multicultural Community Care



“

We match support staff with each client so a client can receive high quality care from the same staff member every time.

”



Our Mission

At Umbrella, we believe that everyone has an equal right to enjoy their “Golden Years”. We believe that language, gender identity, culture or financials should not be a barrier to accessing quality services. We believe that Umbrella’s ethos of respect, passion, commitment to our mission and our staff’s hard work can change someone’s life.

What do we do?

All of our aged care programs and services, including Home and Community Care (HACC) and the new Home Care Packages are designed to assist older people to remain living independently in their homes by giving them the flexibility and choice of how their care and support will be provided.

We identify and acknowledge each client’s specific needs and recognise gender, age, religious, interest and cultural background.

What languages do we speak?

English	Polish
Italian	Spanish
Portuguese	Macedonian
Serbian	Croatian
Bosnian	Greek
Romanian	Hungarian
Ukrainian	Slovakian
Czech	Slovenian
Hebrew	Yiddish
German	French
Russian	Vietnamese
Burmese	Farsi
Hindi	and many others

Do people speak only foreign languages on our programs?

No, they don’t. Umbrella is multicultural but the one language everyone understands is English. Umbrella runs culturally specific groups where a language other than English is spoken, but for the main events and outings, English conversations are the norm.



“

I am very happy with your support workers both of them are very helpful and they understand my needs.

”

Who can access Umbrella services?

Anyone with a valid assessment from the Regional Assessment Teams or the Aged Care Assessment Teams.

How much does it cost?

There is a minimal fee that clients have to pay in addition to their government subsidy. As we believe in transparency every step of the way, all fees are fully disclosed and negotiated for all HACC & HCP clients upfront.

“

We won’t negotiate on quality but we will on the price!

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Umbrella Inc. is the proud winner of the 2016 ACSWA Excellence in Care Award (Small Provider).